

PROBLEM SOLVER

San Diego Police Department:

LIFE THREATENING EMERGENCY OR CRIME IN PROGRESS (DIAL) 9-1-1-

SDPD NON-EMERGENCY: (619) 531-2000/858 484-3154

Other SDPD Contacts:

SDPD Northeastern Div.
Captain Christopher Knighten
Lt. Duane Voss and Lt. Natalie Stone
Community Relations Officer Christina Santos (858) 538-8028

csantos@pd.sandiego.com Community Relations Officer Julie Dragt 858 531-8007 jdragt@pd.sandiego.gov

- RSVP: Mesa-Scripps: (858) 538-8120
- RSVP: Rancho Bernardo: (858) 538-8146

OTHER IMPORTANT NUMBERS:

(Dial) 211

A national dialing code for free, 24-hour County Specific, health, disaster information, and more, e.g. Wildfire emergency updates, suicide hotlines, etc.

California Highway Patrol: (858) 467-3300

Child Abuse Hotline: (858) 560-2191
Call if you suspect that a child is being abused.

City Information Center: (619) 615-6111
Provides City Services contact information.

Graffiti: Detective Bryan Hewitt (Email) photos with location to:

bhewitt@pd.sandiego.gov, RECORD LOCATION, & DATE, REPORT PHOTOS BY EMAIL. then, REMOVE!

1. If the graffiti is located on,
 - Public property, report it immediately to the Graffiti Control Program (above).
 - Commercial property, report it to the business.
 - Private property, notify the resident.
 - Your property, remove it immediately.
2. Try to remove the graffiti with a solvent and rag (wear gloves), e.g. *Goof Off Graffiti Remover*. If you need to paint it out, try to match the existing color. Use a razor blade scraper for removing stickers on glass, signs, benches, etc
3. URBAN CORP will remove it. (619) 235-6884

Code Compliance (NCCD) (619) 236-5500

Report suspected code violations or dangerous conditions, e.g. unstable structures, signs, noise that disturbs at least three separate households, non-permitted construction, public right-of-way issues etc.

Drug Dealing: (619) 533-5675

Call the Drug Abatement Response Team (DART) to report prostitution, gangs or drug dealing.

Environmental Services: (619) 694-7000

- Dead Animal Removal
- Large items left in alleys, e.g. sofa, refrigerator.

Parking: (858) 495-7856

Illegal or abandoned vehicles, RVs and boats parked in the same spot over 72 hours or illegally parked in a parkway or across sidewalks:

1. Obtain license number and car make/model of vehicle.
2. Report to Vehicle Abatement # above.
3. If after 1 week the vehicle is not and you don't see a ticket, call again.

Street Maintenance: (619) 527-7500

- Pot Holes
- Street Lights: Broken/Burned Out
- Curb Maintenance

Trash: (858) 492-5055

+(Wait on the line for a representative.)

- Uncollected containers
- Illegal dumping
- Overflowing dumpsters
- Water & Sewer Emergency (619) 515-3525

Neighborhood Noise and Other Nuisances:

Try to have open lines of communication with all your neighbors. Discuss your concerns about noise violations or other problems. If no improvement,

- Every time a nuisance occurs, call the SDPD Non-Emergency number and get an incident number. (619) 531-2000
- Keep a log of nuisance activities.
- If problems continue, the City of San Diego sponsors a **Neighborhood Nuisance Program** to help residents abate nuisances. (858) 552-1717