

PROBLEM SOLVER

San Diego Police Department:

LIFE THREATENING EMERGENCY OR CRIME IN PROGRESS (DIAL) 9-1-1.

SDPD NON-EMERGENCY (619) 531-2000

Other SDPD Contacts:

SDPD Northeastern Division:
Cpt. Dawn Summers
Lt. Jeff Peterson
Lt. Chris Sharp
CRO/Neighborhood Watch:
Ofc. Shannah Oliveras (858) 538-8028

RSVP: Mesa-Scrapps: (858) 538-8120

RSVP: Rancho Bernardo: (858) 538-8146

RSVP: Diamond Gateway: (858) 538-8092

OTHER IMPORTANT NUMBERS:

(DIAL) 2-1-1

A national dialing code for free, 24-hour County Specific, health, disaster information and more, e.g. Wildfire emergency updates, suicide hotlines, etc.

California Highway Patrol: (858) 467-3300

Child Abuse Hotline: (858) 560-2191

Call if you suspect that a child is being abused.

City information Center: (619) 615-6111

Provides City Services contact information.

Graffiti:

Office Bill Miles (email) photos with location to: wmiles@pd.sandiego.gov (RECORD LOCATION, & DATE, REPORT PHOTOS BY EMAIL. *then REMOVE!*)

1. If the graffiti is located on,
 - Public property, report it immediately to the Graffiti Control Program (above).
 - Commercial property, report it to the business.
 - Private property, notify the resident.
 - Your property, remove it immediately.
2. Try to remove the graffiti with a solvent and rag (wear gloves), e.g. *Goof Off Graffiti Remover*. If you need to paint it out, try to match the existing color. Use a razor blade scraper for removing stickers on glass, signs, benches, etc.
3. URBAN CORP will also remove it. Call (619) 235-6884 with location and date.

Code Compliance (NCCD) (619) 236-5500

Report suspected code violations or dangerous conditions, e.g. unstable structures, signs, noise that disturbs at least three separate households, non-permitted construction, public right-of-way issues etc.

Drug Dealing: (619) 533-5675

Call the Drug Abatement Response Team (DART) to report prostitution, gangs or drug dealing.

Environmental Services: (619) 694-7000

- Dead animal Removal
- Large items left in alleys, e.g. sofa, refrigerator.

Parking: (858)495-7856

Illegal or abandoned vehicles, RVs and boats parked in the same spot over 72 hours or illegally parked in a parkway or across sidewalks:

1. Obtain license number and car make/model of vehicle.
2. Report to Vehicle Abatement # above.
3. If after 1 week the vehicle is not and you don't see a ticket, call again.

Street Maintenance: (619) 527-7500

- Pot Holes
- Street Lights: Broken/Burned Out
- Curb Maintenance

Trash: (858) 492-5055

+(Wait on the line for a representative).

- Uncollected containers
- Illegal dumping
- Overflowing dumpsters
- Water & Sewer Emergency (619) 515-3525

Neighborhood Noise and Other Nuisances:

Try to have open lines of communication with all your neighbors. Discuss your concerns about noise violations or other problems. If no improvement,

- Every time a nuisance occurs, call the SDPD Non-Emergency number and get an incident number.
- Keep a log of nuisance activities.
- If problems continue, the City of San Diego sponsors a **Neighborhood Nuisance Program** to help residents abate nuisance. (858) 552-1717.